

North Dakota Department of Health QI Implementation Plan 2014-2015

Goal 1: Create a department culture of QI

Objective 1: By January 31, 2014, Performance Management Steering Committee will conduct an organization cultural assessment to include baseline QI culture questions.

Activity 1: Identify and select 30 core QI questions

Activity 2: Integrate core questions into organization cultural assessment

Activity 3: Review results from organization culture assessment

Activity 4: Identify strategies to improve QI culture

Objective 2: By May 31, 2015 The QI Council will promote the value of QI by developing and implementing a QI communication plan.

Activity 1: Develop a communication plan which includes:

- Value of QI
- Definition of successful QI projects and methods to recognize successes
- Methods to recognize employee efforts

Activity 2: Implement the plan

Objective 3: By June 30, 2015, The QI Council will develop and implement a QI training plan to effectively train staff at all levels on QI

Activity 1: Use organization cultural assessment results to determine training needs

Activity 2: Develop a training plan to include:

- Training requirements for each staff level
- Resources for training
- Methods for training

Activity 3: Integrate the training plan into the workforce development plan

Objective 4: By December 31, 2015, The QI Council will evaluate the progress towards creating a department culture of QI

Activity 1: Develop an evaluation plan for objectives 1, 2, and 3 including:

- Evaluation of implemented QI projects

Activity 2: Implement evaluation plan

Activity 3: Analyze results

Activity 4: Prepare report and disseminate results