In the NDIIS, patients that are no longer associated with your facility should be set to MOGE or lost to follow-up. Once a patient has been set to MOGE or lost to follow-up they will no longer appear in your reports or reminder/recall. This benefits you as a provider and also assists the NDDoH in better determining vaccination rates.

What are MOGE and Lost to Follow-up?

**MOVED OR GONE ELSEWHERE (MOGE)**

To be considered MOGE, the provider must have proof of one of the following:

1. Documentation that the patient has moved out of North Dakota.
2. Documentation of a forwarding address out of the immediate area.
3. Documentation that the client has moved, but no forwarding address was provided.
4. Received notification or a request for records indicating the child has transferred to another provider.

**LOST to FOLLOW-UP**

To be considered lost to follow-up, the following criteria must be met:

*An individual who has not responded or has not provided adequate contact information in response to three documented attempts at contact.*
OTHER INFORMATION

1. In order to change a client’s MOGE status, a provider must be the last provider visited for that patient (i.e. the last provider to administer a vaccine other than influenza to the client). Local Public Health Unit users are able to update MOGE status for all clients.
   a. Local Public Health Unit and ND Department of Health users can update the MOGE status of any NDIIS client regardless of the last provider visited
2. If a provider changes a patient’s MOGE status from MOGE or Lost to Follow-up to Current Client, that provider will default as the last provider visited.
3. If a patient’s MOGE status is set to MOGE or Lost to Follow-up and a provider enters an immunization for that patient, the status will automatically change back to Current Client and that provider will then become the last provider visited for that patient.

HOW DO YOU SET A PATIENT’S TO MOGE OR LOST TO FOLLOW-UP?

1. To begin updating a patient’s MOGE status, login to the NDIIS
2. Click on the **Search** hyperlink in the Client box on your home screen
3. Search for your patient in the Client Lookup window using a combination of first name, last name and date of birth.

![Client Lookup](image)

The easiest way to search for a patient is by using their birthdate and the first letter of their first name.

4. Select the correct patient from the generated list by double-clicking their line from the list or by clicking [Inquire].

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>MI</th>
<th>Birth Date</th>
<th>Alias</th>
<th>Address</th>
<th>City</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEST</td>
<td>CHARLENE</td>
<td></td>
<td>02/07/1987</td>
<td></td>
<td></td>
<td>BISMARCK</td>
<td></td>
</tr>
<tr>
<td>TEST</td>
<td>SCOTT R</td>
<td></td>
<td>11/12/2003</td>
<td>TEST</td>
<td></td>
<td>BISMARCK</td>
<td></td>
</tr>
<tr>
<td>TESTA</td>
<td>ANTHONY PAUL</td>
<td></td>
<td>09/10/1977</td>
<td>NDSP</td>
<td></td>
<td>BISMARCK</td>
<td></td>
</tr>
<tr>
<td>TESTA</td>
<td>JENNIFER L</td>
<td></td>
<td>08/23/1975</td>
<td>1027 N 12TH ST</td>
<td>BISMARCK</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TESTA</td>
<td>JUSTIN J</td>
<td></td>
<td>04/29/2009</td>
<td>208 1ST ST NE</td>
<td>MANDAN</td>
<td>99</td>
<td></td>
</tr>
<tr>
<td>TESTA</td>
<td>MADISON M</td>
<td></td>
<td>06/18/1997</td>
<td>3016 CAMBRIDGE DR</td>
<td>BISMARCK</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5. To access the patient’s MOGE status click on the patient’s Maintenance tab.

![Patient Information](image)
6. Select the patient’s new MOGE status from the drop-down box of options
   a. The patient’s last provider visited without influenza is also listed here.

7. If Moved or Gone Elsewhere is selected for the patient’s status, a **Reason** field will appear with another drop-down list of options to choose from
   a. **This is a required field**

8. If a reason of “received documentation that the client moved out of North Dakota” or “Received documentation of a forwarding address out of the immediate area” is selected then you will get the following pop-up box on your screen:
9. Click OK to remove the warning box and move to the patient’s Demographics tab to update their address.

10. If Lost to Follow-Up is selected for the patient’s status, a free text comment box will appear for the provider to write any information related to why the patient is being designated as lost to follow-up (i.e. contact attempts and methods).

11. When finished updating the patient’s MOGE status, click Save.
HOW DO YOU SET A PATIENT’S MOGE STATUS BACK TO CURRENT CLIENT?

A patient’s status can be set back in two different ways:

1. Enter a dose on the patient’s Immunization tab

   **Dose Management**
   - Provider: 9990 - TEST
   - Dose Date: 04/10/2012
   - Lot #: Exclude Expired Lots
   - Vaccine: DTaP-Hib-IPV
   - Reaction: NONE
   - VFC: NOT ELIGIBLE
   - Invalid Dose

2. Select the “Current Client” option from the MOGE status drop-down box on the patient’s Maintenance tab

   **MOGE Status:**
   - Reason: Moved or Gone Elsewhere
   - Moved or Gone Elsewhere
   - Current Client
   - Lost to Follow-Up
   - Transferred to another provider