Frequently Asked Questions:

What is the purpose of Ryan White?
Ryan White provides health and support services to people living with HIV to ensure that they ultimately achieve viral suppression and continued healthcare.

- **Viral Suppression:** Reducing the amount of HIV virus in a person to the level that reduces the risk of transmitting the virus to near zero.

What is NOT covered by Ryan White?
Ryan White does not cover inpatient or emergency room costs, food, clothing, car repairs, mortgage assistance, etc. However, Ryan White can pay for qualifying insurance coverage and this coverage may be used for inpatient, emergency room and other healthcare costs not related to HIV care. Any deductibles or co-payments for these services are the responsibility of the client.

- **Who qualifies for insurance premium assistance?**
  Persons who are not eligible for Medicaid, Medicare or employer based insurance are eligible for Ryan White to pay for health insurance premiums. Ryan White will also cover co-pays and deductibles for HIV care.

How are services reimbursed?
Clients are able to submit their reimbursable expenses to their case manager within 30 days of the statement date. The case management sites will reimburse the invoicing agency directly. There will be no reimbursement directly to clients.
Am I Eligible for Services?

Eligibility Requirements
In order to qualify for Ryan White services in North Dakota, a client must:
- Be HIV Positive
- Reside in North Dakota
- Have a gross household income up to 400% Federal Poverty Level

Semiannual Enrollment Requirements
Clients must supply proof of continued eligibility every 6 months. This happens each year in April and October. Clients who do not complete required certifications will be removed from the program.

Ongoing Enrollment Requirements
Any changes in income, residency or health coverage must be reported to case managers as soon as possible. Failure to do so could impact a client’s future eligibility.

How Do I Enroll?

Find a Case Manager
Contact a local case manager and make an appointment. They will walk prospective clients through all of the necessary paperwork and enroll you in the program sometimes the same day of application.

Enroll in Other Programs
Ryan White is a payer of last resort. This means that clients must enroll in any other coverage that they are eligible for before Ryan White will pay for services. This includes, but is not limited to, Medicare, Medicaid, Medicaid Expansion and employer sponsored health coverage.

People enrolled in Ryan White are 2x as likely to be virally suppressed.

What kind of services are available through Ryan White?

Case Management provides an assessment of a client’s needs and makes referrals to healthcare support services to improve quality of life. Case management sites are located all across North Dakota.

AIDS Drug Assistance Program (ADAP) assists with obtaining HIV/AIDS medications and insurance premium assistance. All medications covered on the ADAP formulary must be FDA approved.

Outpatient Medical Assistance covers costs associated with accessing and maintaining outpatient medical care associated with HIV. Emergency room and inpatient medical care costs are not covered by Ryan White. This could also include oral health and vision care.

Emergency Assistance can provide for short-term financial assistance for essential basic living needs, which include housing and utilities.

Medical Transportation provides assistance for the costs associated with accessing HIV-related medical care and treatment in North Dakota.

We are here to help.

Ryan White is here to help people living with HIV/AIDS get access to high-quality health care. By providing services aimed at removing barriers to HIV care, we strive to ensure that people stay actively retained in care with the ultimate goal of viral suppression and overall good health.

Enrollment is open and we look forward to working with all eligible patients to help improve health outcomes today.

Additional information is available at ndhealth.gov/hiv or call the North Dakota Department of Health HIV Program at 800.472.2180