

# Antibiotic Stewardship: Where to Start

Loria Pollack, MD, MPH  
CDC/Division of Healthcare Quality and Promotion

National Center for Emerging and Zoonotic Infectious Diseases  
Division of Healthcare Quality Promotion



## *Participant Poll*

**Did you attend the May 22 webinar  
“Antimicrobial Stewardship: What, Why, and How?”**

- A. Yes**
- B. No**
- C. Don't Know**

# *Participant Poll*

**What is your main position?**

- A. Infection Preventionist**
- B. Nurse**
- C. Pharmacist**
- D. Physician**
- E. Lab/Microbiologist**
- F. Other**

# *Participant Poll*

**Do you have a secondary position?**

- A. Infection Preventionist**
- B. Nurse**
- C. Pharmacist**
- D. Other**

# Objectives

- ❑ Learn what is a Driver Diagram
- ❑ Identify drivers and change ideas for antibiotic stewardship
- ❑ Discuss examples of successful antibiotic stewardship interventions in rural settings

***While all changes do not lead to improvement,  
all improvement requires change.***

# Success Factors for Change

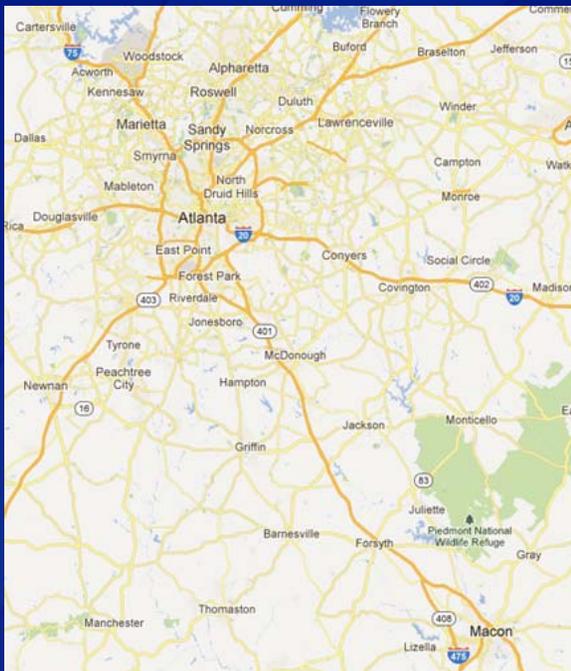
- ❑ Clear goal
- ❑ Belief in the need for change
- ❑ Participation in planning
- ❑ Visible progress and results

***What is a Driver Diagram?***

# Antibiotic Stewardship Driver Diagram

## A Map...

for improving appropriate use of antibiotics



- Displays destinations
- Shows paths to get there
- Notes landmarks
- Potentially offers guidance
- Multiple ways to reach same destination

## Using Driver Diagram as a Map

- ❑ A map is only a tool
- ❑ Using a map requires
  - Knowledge
  - Decisions
  - Communication
- ❑ An map shows an ideal picture, but not road conditions

*Ultimately, you are the driver!*

# Driver Diagram

- ❑ **A way to visualize an improvement effort**
  - **Connects specific interventions and activities to a larger goal**
  - **Outlines specific changes that can result in improvement**
- ❑ **A conceptual model for health care organizations to identify improvement strategies and processes**

# Driver Diagram



**Underlying  
Factors**

- Improvement Activity A
- Improvement Activity B
- Improvement Activity C
- Improvement Activity D

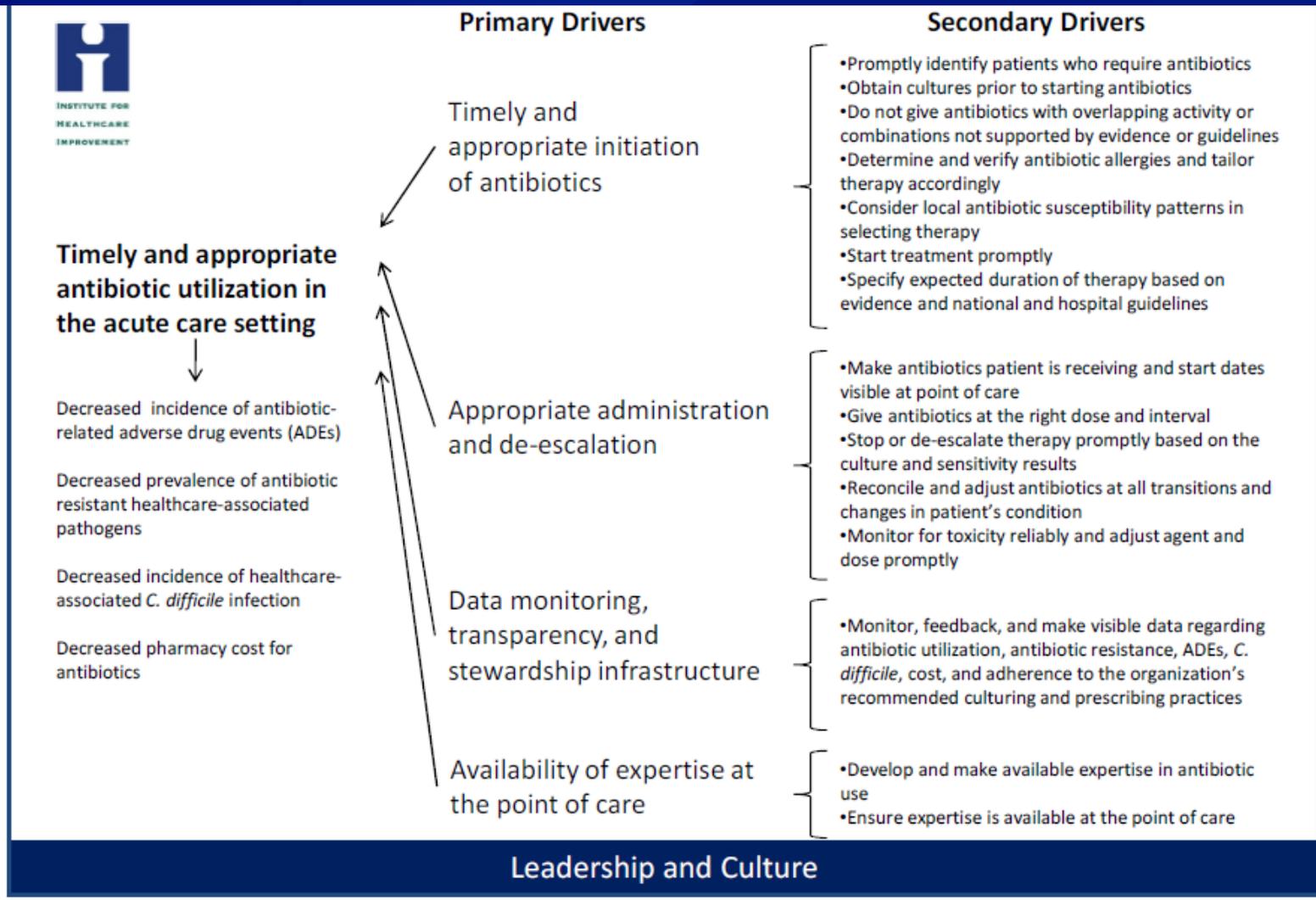
**Primary Drivers  
Secondary Drivers**

**Change Ideas**

# Antibiotic Stewardship Driver Diagram

- ❑ **GOAL:** Timely and appropriate antibiotic utilization in the acute care setting
  
- ❑ **WHY?**
  - Decreased antibiotic related adverse events
  - Decreased antibiotic resistant pathogens
  - Decreased incidence of *C. difficile*
  - Decreased pharmacy cost

# Antibiotic Stewardship Driver Diagram



***Development***

# Creating the CDC/ IHI Driver Diagram

## □ Partnership

- CDC
- Institute for Healthcare Improvement (IHI)
- Clinicians involved in stewardship

## □ Broke the process of prescribing and administering antibiotics into discrete steps

## □ Determined what interventions could improve each of those steps

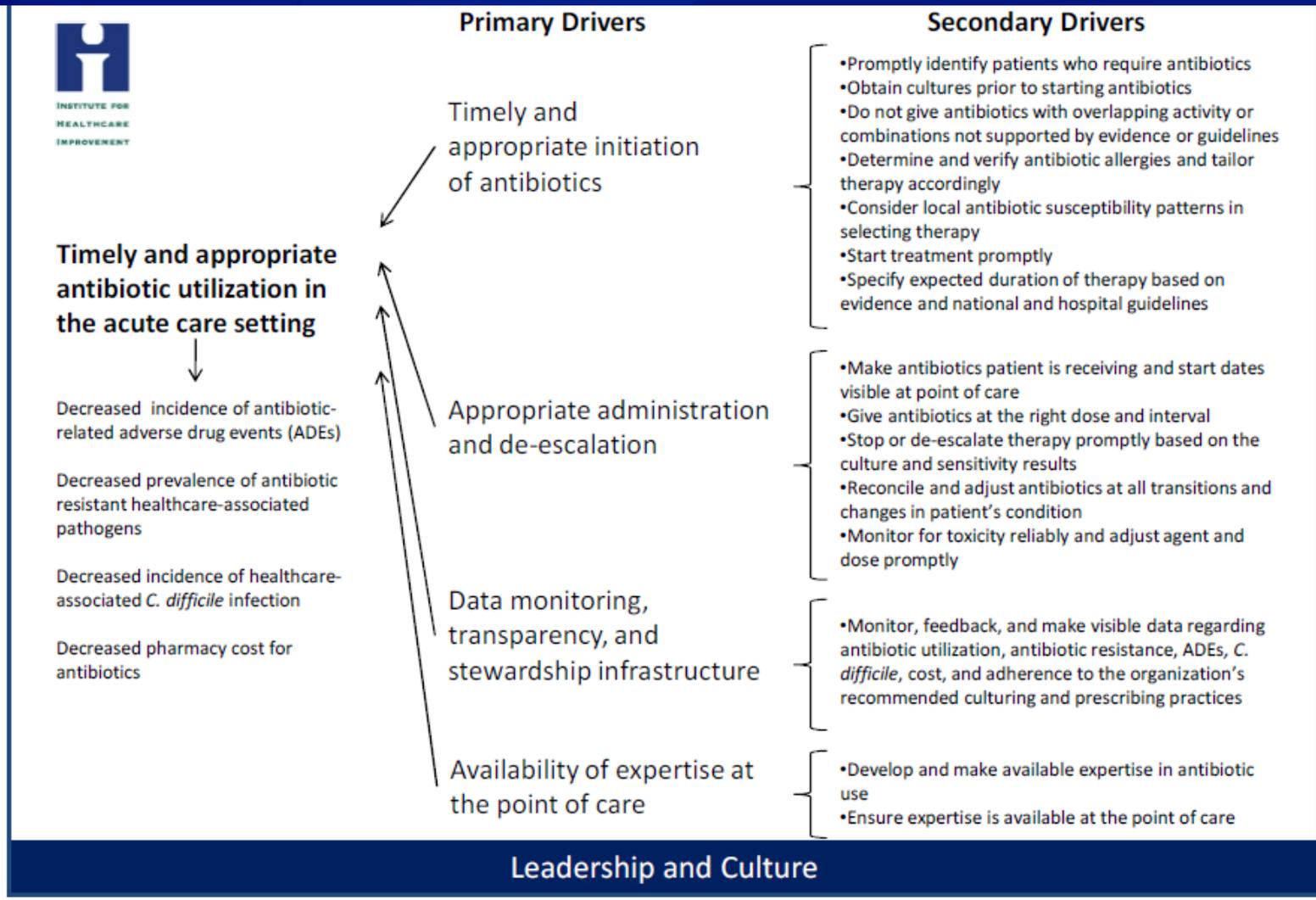
# **Antibiotic Prescribing is Complex**

- ❑ Extensive background knowledge needed**
- ❑ Many people and departments involved**
- ❑ Data for decisions are available at different times**
- ❑ Measurement of use is challenging**

## Driver Diagram: Pilot Testing

- ❑ Eight hospitals assessed the feasibility of implementation of recommended changes
  - At least one specific change idea
  - From at least two different drivers
- ❑ Driver diagram was revised based on experience from the pilot testing.

# Antibiotic Stewardship Driver Diagram



# Driver Diagram: Pilot Testing

Pilot Testing Sites	Size	Type
Centerpoint Medical Center, Independence, MO	220 beds	Community
Community Hospital, Tallassee, AL	69 beds	Community
Rogue Valley Medical Center, Medford, OR	378 beds	Community
Seton Medical Center, Austin, TX	425 beds	Community
St. Francis Medical Center, Peoria, IL	616 beds	Teaching
The Reading Hospital & Medical Center, West Reading, PA	711 beds	Teaching
UCLA, Los Angeles, CA	668 beds	Academic
Wellstar Cobb Hospital, Austel, GA	370 beds	Community

Pilot testing was conducted from October 2011- June 2012

***Using the Driver Diagram  
To Improve Antibiotic Use***

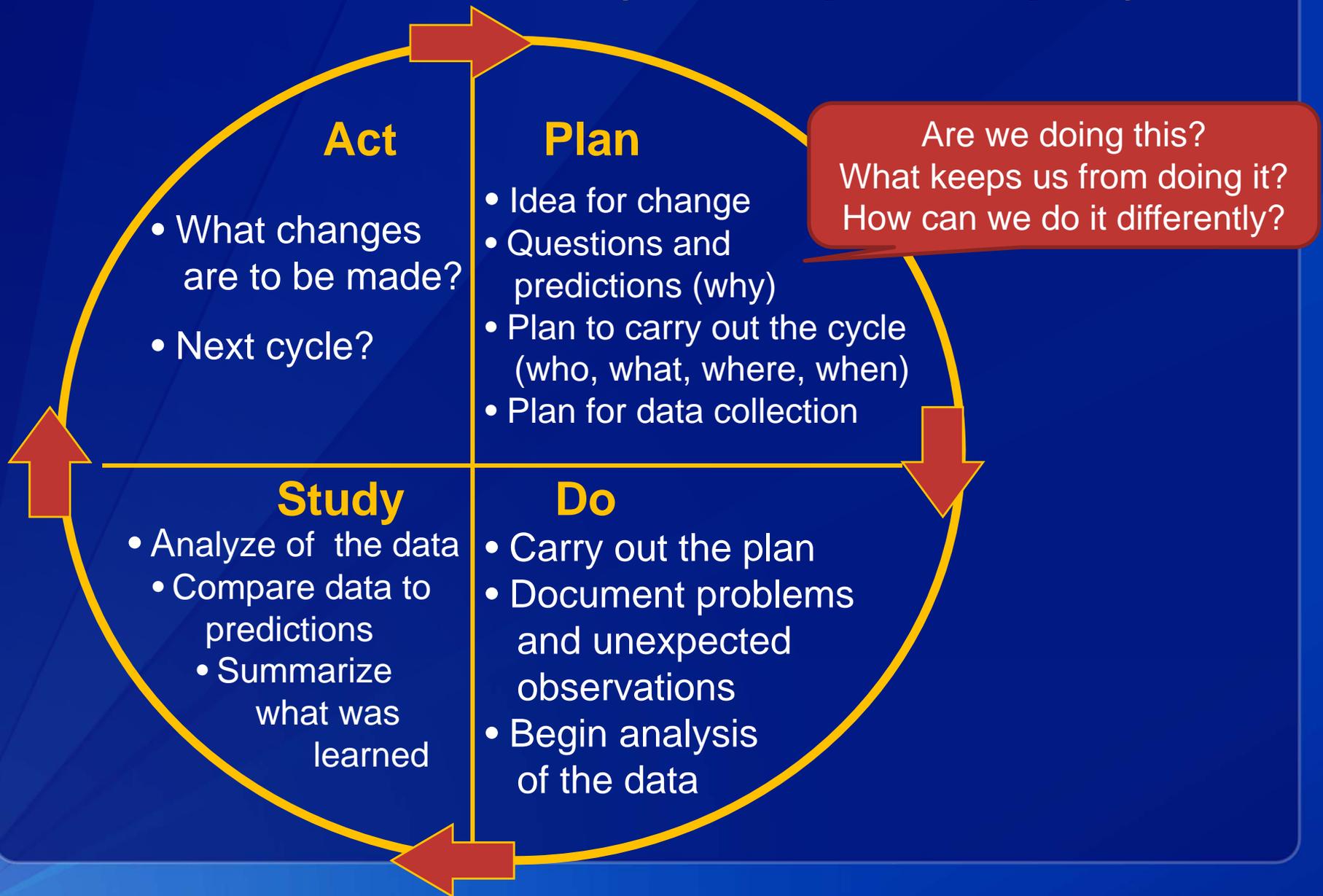
# Model for Improvement

## Model for Improvement



- ☐ Set an aim
- ☐ Establish a measure
- ☐ Plan to improve
- ☐ Specific 'Tests of Change'

# The Plan-Do-Study-Act (PDSA) Cycle



# Repeated Use of the PDSA Cycle

## Multiple cycles

- *Evaluate an outcome*
- *Improve upon it*
- *Test it again*

Changes that  
Result in  
Improvement

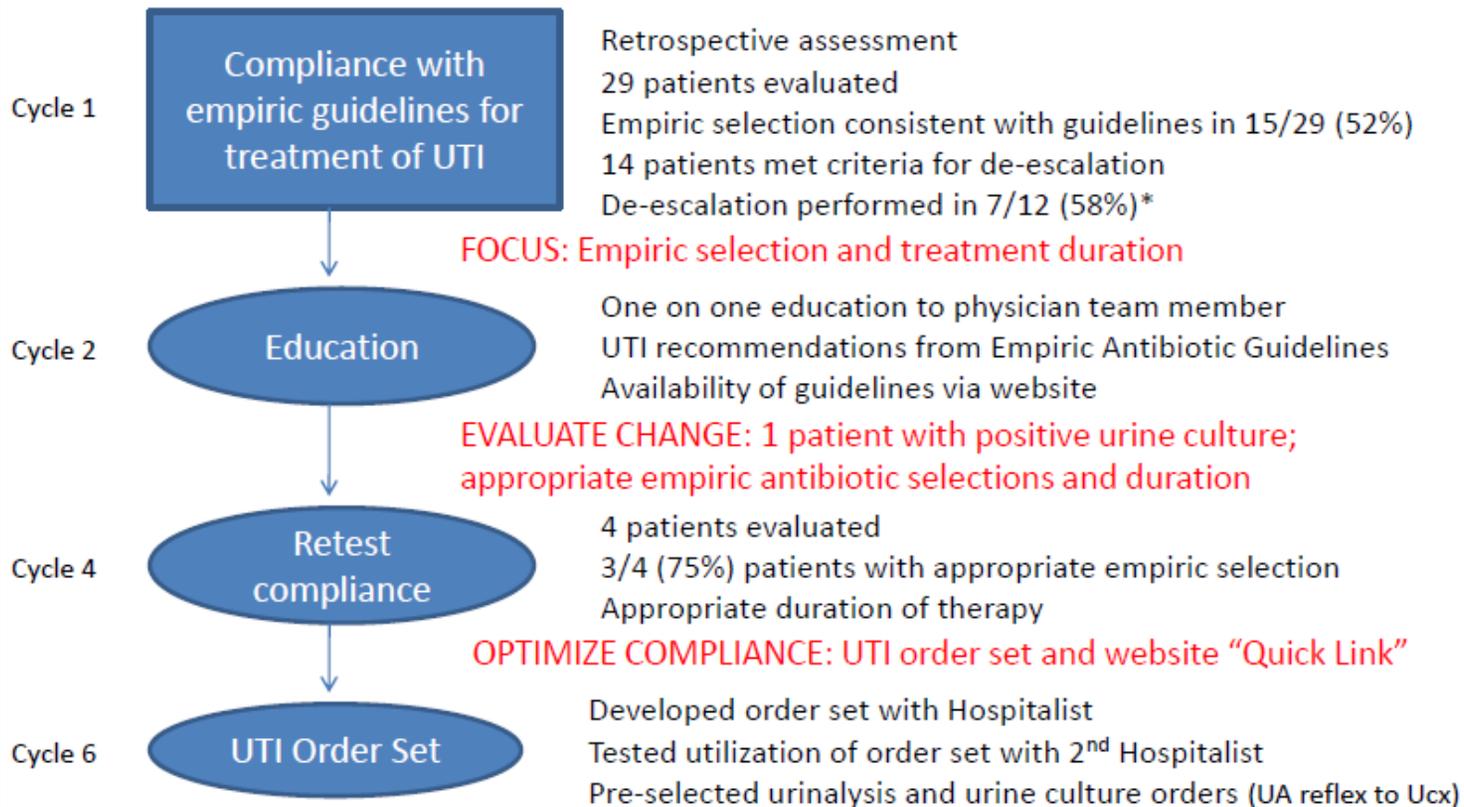
Proposals,  
Theories,  
Ideas



- Specific
- Rapid

# Model for Improvement: Example

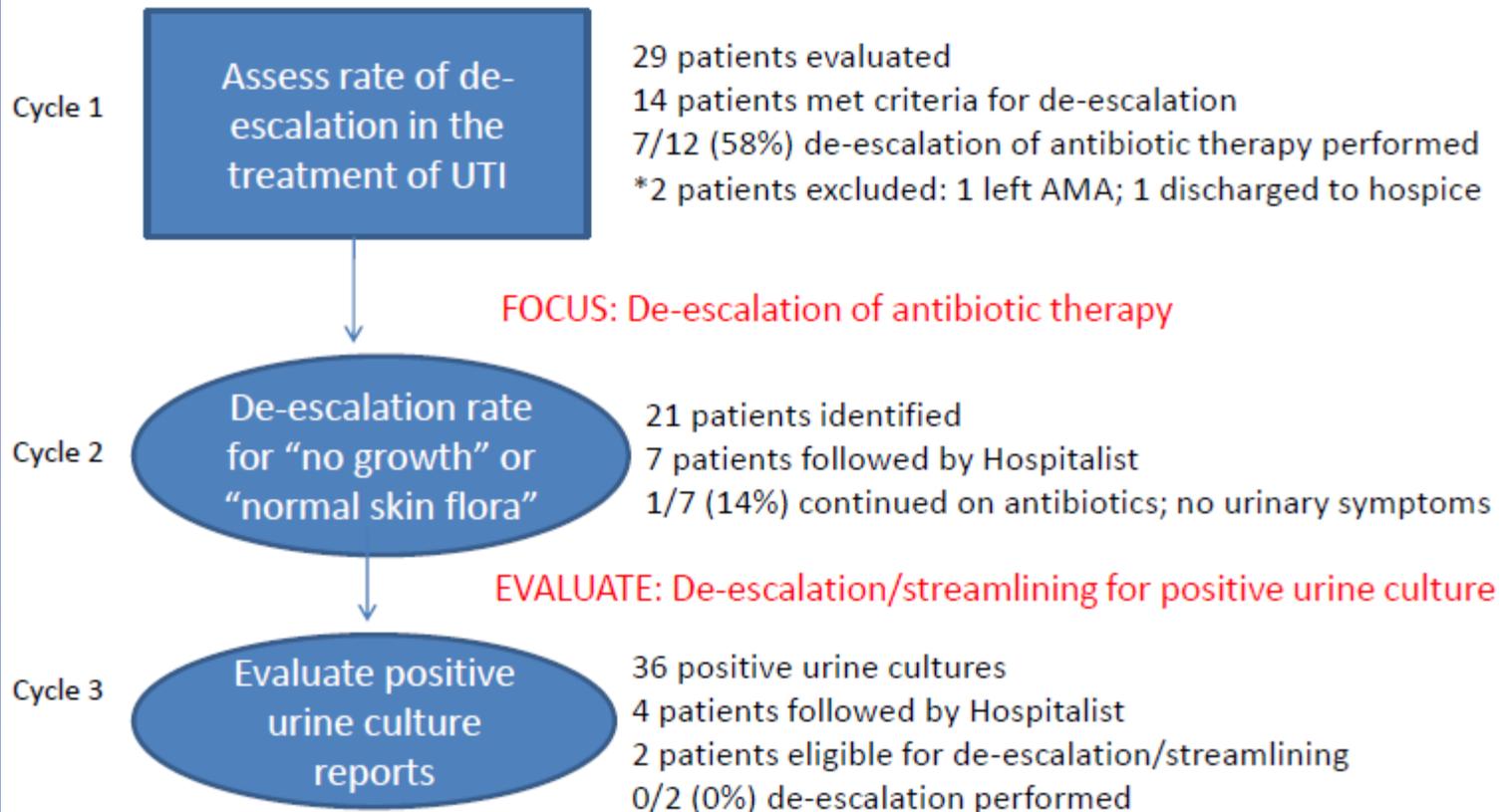
## Driver 1: Timely and Appropriate Initiation of Antibiotics



WellStar Hospital (Austell, GA) participated in piloting Antibiotic Stewardship Driver Diagram

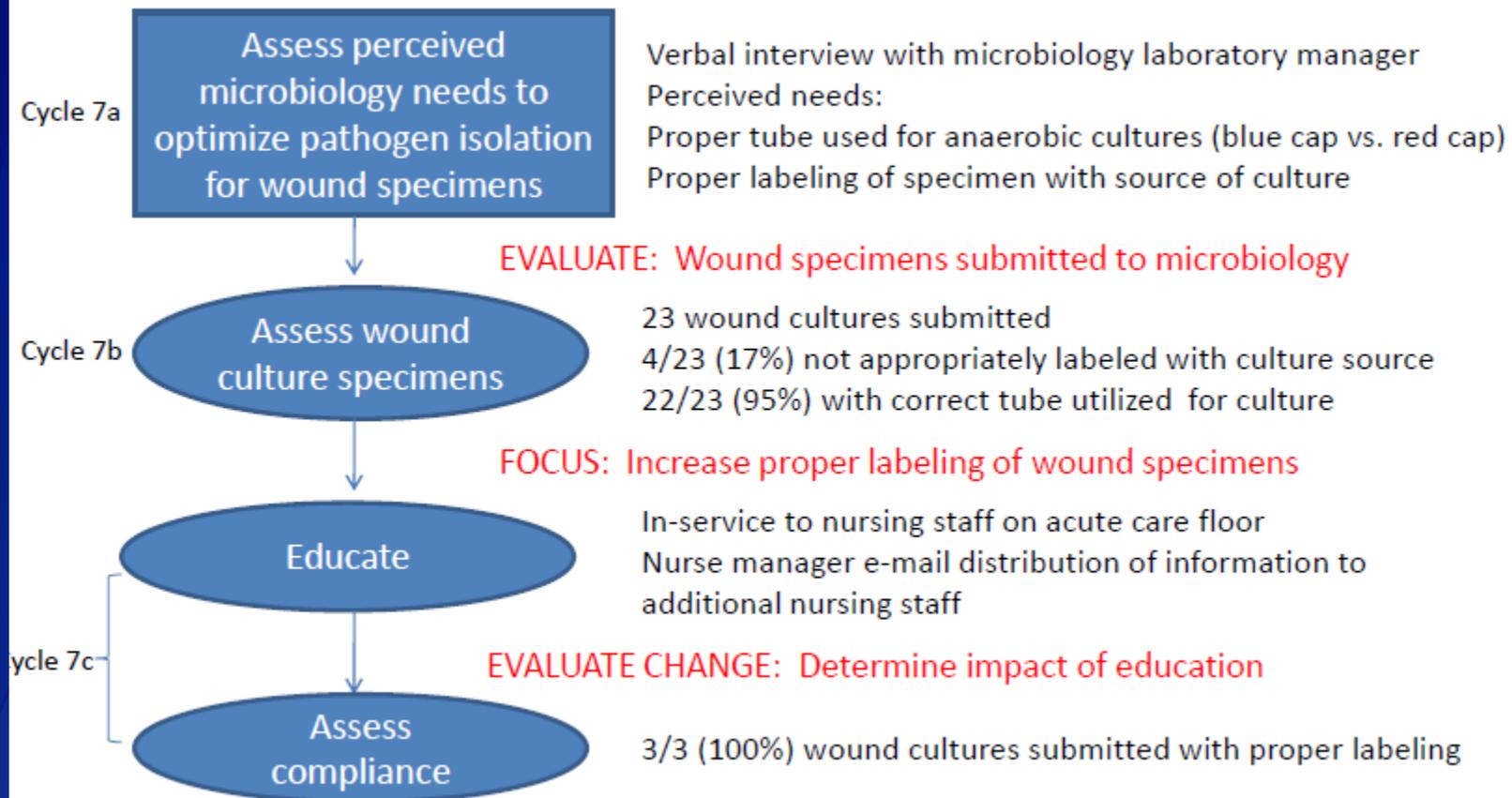
# Model for Improvement: Example

## Driver 2: Appropriate Administration and De-escalation



# Model for Improvement: Example

## Driver 1: Timely and Appropriate Initiation of Antibiotics



# Driver Diagram & the PDSA Cycle : Always a Work in Progress

- ❑ The point is NOT to implement everything, but to pick a specific intervention that's important to your facility
  - Select a change
  - Test a change
  - Implement a change

***Small steps towards a big goal***

***Antibiotic Stewardship:  
Where to Start?***

**Primary Driver 1.**  
***Timely and Appropriate  
Initiation of Antibiotics***

# Timely and Appropriate Initiation

- ❑ Promptly identify patients who require antibiotics
  - Specify situations when antibiotics are not needed
- ❑ Obtain cultures prior to starting antibiotics
- ❑ Do not give antibiotics with overlapping activity or combinations

## **Timely and Appropriate Initiation (cont.)**

- ❑ Determine and verify antibiotic allergies and tailor therapy accordingly**
- ❑ Consider local susceptibility patterns in selecting therapy**
- ❑ Start treatment promptly**
- ❑ Specify expected duration of therapy based on evidence and national and hospital guidelines**

## *Participant Poll*

**What statement describes your pharmacy support?**

- A. On-site, full time**
- B. On-site, part time**
- C. Off-site**
- D. Other**

## *Participant Poll*

**Which statement describes your microbiology laboratory (e.g. cultures)?**

- A. Available at the facility**
- B. All microbiology cultures are sent out**
- C. Not known**

## *Participant Poll*

**Does your facility have available a summary of resistance patterns (antibiogram)?**

- A. Yes**
- B. No**
- C. Not known**

**Primary Driver 2.**  
***Appropriate Administration***  
***And De-escalation***

## **Administration and De-escalation**

- ❑ Make antibiotics patient is receiving and start dates visible at point of care and in health records**
- ❑ Give antibiotics at the right dose and interval**
- ❑ Stop or de-escalate therapy promptly based on the culture and sensitivity results**
- ❑ Reconcile and adjust antibiotics at all transitions and changes in patient's condition**
- ❑ Monitor for toxicity reliably and adjust agent and dose promptly**

**Primary Driver 3.**  
***Monitoring, Transparency,***  
***Infrastructure***

# Monitoring, Transparency, Infrastructure

- Monitor, feedback, and make visible data
  - Antibiotic utilization
  - Antibiotic resistance
  - *C. difficile*
  - Cost
  - Adherence recommended culturing and prescribing practices

# Recommended Measures

- **Percent of patients where cultures were obtained prior to first dose of antibiotics**
- **Percent of patients sampled where antibiotic start date was documented/visible at the point of care**
- **Percent of patients sampled where antibiotic stop date/duration was documented/visible at the point of care**
- **Percent of patients sampled where antibiotic indication was documented/visible at the point of care**

Recommended based on pilot testing

<http://www.cdc.gov/getsmart/healthcare/learn-from-others/driver-diagram/measurement-framework.html>

# Antibiotic Stewardship Measurement Framework

Primary Driver	Measure
Timely antibiotic management	<b>COMPOSITE MEASURE:</b> Percent of patients sampled where antibiotic • start date, • stop date/duration and • indication were documented/visible at the point of care
Appropriate administration and de-escalation	

## *Participant Poll*

**How available is an infectious disease (ID) physician to your facility?**

- A. Available at the facility or by consult**
- B. Available at a referral hospital**
- C. Available by tele-medicine**
- D. Difficult to access**

## **Driver 4. Expertise at Point of Care**

- ❑ **Develop and make available expertise in antibiotic use**
  - **Cultivate local expertise among staff**
  - **Develop a process for antibiotic formulary management**
- ❑ **Ensure expertise is available to clinicians at the point of care**
  - **Create processes to ensure availability of expertise**

## **Overarching Driver: Leadership and Culture**

- ❑ Promote a culture of optimal antibiotic use**
- ❑ Engage administrative and clinical leadership to champion stewardship effort**

# Engaging Clinicians

- ❑ Improve patient outcomes
- ❑ Involve physicians from the beginning
- ❑ Identify and activate champions
- ❑ Use the 20/80 rule

<http://www.ihl.org/knowledge/Pages/IHIWhitePapers/EngagingPhysiciansWhitePaper.aspx>



# Engaging Clinicians

- ❑ Standardize what is standardizable
- ❑ Generate light, not heat, with data
- ❑ Make the right thing easy to try, and
  - Easy to do
- ❑ Communicate candidly, often

<http://www.ihl.org/knowledge/Pages/IHlWhitePapers/EngagingPhysiciansWhitePaper.aspx>



***Antimicrobial Stewardship  
in Rural Settings***

# Antimicrobial Stewardship on the Frontier

- ❑ **Setting:** Four rural and frontier hospitals in NM
- ❑ **Support:** Extension for Community Health Outreach
- ❑ **Intervention:**
  - **Seven biweekly lectures**
    - Q&A with University of NM Faculty (ID physicians, Antimicrobial pharmacists, Clinical Microbiologists)
    - Participants sharing their own interventions
  - **Electronic Access to:**
    - Guidelines
    - Literature
    - Order sets

# Antimicrobial Stewardship on the Frontier

## □ Lecture topics:

- Making the case for stewardship
- Key formulary interventions
- Developing clinical guidelines
- Reviewing individual orders
- Working with the microbiology laboratory and infection control staff
- Measuring the impact of the program

# Antimicrobial Stewardship on the Frontier

TABLE 1. Number of Participating Hospitals with Element of Antimicrobial Stewardship in Place prior to the Curriculum, Implemented or Expanded during or after the Curriculum, and Planned for Implementation at the Time of the Assessment Survey and Percentage of Total Elements Implemented or Planned

Antimicrobial stewardship element	In place prior to curriculum	Implemented during or after the curriculum	Expanded during or after the curriculum	Planning to add this element at time of survey
Antimicrobial stewardship team	1	1	0	2
Regular review of selected antimicrobial drug orders	2	0	1	2
Review of antimicrobial therapy for patients with selected organisms in blood culture	2	1	1	1
Dissemination of antibiograms to medical staff	3	1	1	0
Indication required for all antibiotic orders	0	0	0	0
% of elements implemented	40	15		25 <sup>a</sup>

<sup>a</sup> Planned implementation.

# Antimicrobial Stewardship on the Frontier

## □ Take-aways

- You don't need to be a big hospital to have an antimicrobial stewardship team
- You don't need to do everything
- Even the hospitals with a team found ways to expand
- Solutions and support for stewardship may exist outside your walls
- Peer-sharing was important
  - “Hearing questions from other participants”
  - “Learning how other facilities solved problems”

## Case study: Small, rural hospital

- ❑ Private-practice physicians admit patients
  - No hospitalist
  - Infectious disease specialist available by consult
- ❑ Pharmacy operates 7am-10pm
- ❑ Pharmacy and therapeutic committee staffed by chief medical office
- ❑ Microbiology is outsourced

# Proposed approach: Small, rural hospital

## Institutional Support?

**Yes**

- Financial support ID specialist
- Establish a stewardship committee run by ID specialist
- Review antimicrobial formulary
- Institute daily pharmacist review of antibiotic prescriptions
- Create a antibiogram

**No**

- Identify an AS champion to advocate for a stewardship committee
- Advocate for initiatives and improvements through P&T committee
- Review antimicrobial use
- Implement changes based on studies of use
  - Develop empiric treatment guidelines
  - IV to oral conversion
  - Limited duration
  - De-escalation

# Antimicrobial Stewardship in a Rural Hospital

- ❑ **Setting:** 141-bed community hospital in rural Northwest
- ❑ **Team:** Pharmacist-led (non-ID), Remotely located ID physician
- ❑ **Intervention:**
  - Targeted review of six antimicrobials
    - Pip/Tazo, imipenam, cilastatin, ertapenam, vancomycin, linezolid, daptomycin
  - Weekly teleconference “rounding” with ID physician
  - Streamlined Therapy
    - Eliminated unnecessary combinations
    - Recommended more narrow spectrum
  - Dose optimization

# Antimicrobial Stewardship in a Rural Hospital

## Outcomes

- ❑ Number of interventions increased from 2 to 7 per week
- ❑ Streamlining was most common intervention
  - 44% before program, 96% after program began
- ❑ C. diff infections decreased from 5.5 to 1.6 (cases/10,000 pt days)
- ❑ Antimicrobial purchase costs decreased
  - \$13,521 per 1,000 pt days (baseline) to
  - \$ 9,756 (2010) to
  - \$ 6,583 (2011 Quarter 1-2)

***What can you do?***

# Nurses

- ❑ **Ensure cultures are properly collected**
- ❑ **Ensure an appropriate duration of treatment**
- ❑ **Know and communicate culture results**
  - ❑ Ensure treatment is in line with microbiology results
  - ❑ Limit use of broad spectrum antimicrobials
- ❑ **Monitor IV antimicrobial prescriptions and engage physicians and pharmacists regarding oral therapy**
- ❑ **Test for symptoms consistent with *C. difficile***
- ❑ **Recognize that antibiotics are not always indicated**

# Infection Preventionists

- ❑ **Identify drug resistance patterns of organisms among the population served by your health care facility**
  - Education of clinicians on prudent and appropriate use
  - Development of clinical algorithms for treating infections
  - Oversight of standard and transmission-based precautions
  - Compliance with hand hygiene
  
- ❑ **Audit, analysis and reporting of data on antibiotic-related HAIs (e.g. *C. Difficile*)**

# Pharmacists

- ❑ **Become involve in a multidisciplinary team**
- ❑ **Make recommendations for appropriate use**
  - Agent selection
  - Dosing and therapeutic monitoring
  - De-escalation
- ❑ **Contribute to antimicrobial use policies/procedures**
- ❑ **Generate quantitative data on use**
- ❑ **Enroll in formal training for pharmacists**
  - American Society of Health System Pharmacists
  - MAD-ID antimicrobial stewardship training programs

<http://www.leadstewardship.org/> and [http://ashpadvantage.com/docs/ASP\\_DiscGuide\\_Final.pdf](http://ashpadvantage.com/docs/ASP_DiscGuide_Final.pdf)

<http://mad-id.org/antimicrobial-stewardship-programs/>

# Resources on *Get Smart for Healthcare* Website – *For your use!*

## Get Smart for Healthcare Topics



### Why Inpatient Stewardship?

Benefits of antibiotic stewardship, Overview, Slide sets, Fast facts...



### Implementing and Improving Stewardship Efforts

Tools, Getting Started...



### Evidence to Support Stewardship Efforts

Annotated bibliography, References...



### Learn from others

Success stories, Hospital Programs, CE Training

- **Fact sheets and fast facts**
- **Slide sets**
- **Tools to start a program**
- **Press kit to raise awareness**

<http://www.cdc.gov/getsmart/healthcare/>

## Get Smart for Healthcare

### Get Smart for Healthcare

Why Inpatient Stewardship?

Implementing and Improving Stewardship Efforts

### Antibiotic Stewardship Drivers and Change Package

Introduction

Overarching Driver: Leadership and Culture

Primary Driver 1: Timely and Appropriate Initiation of Antibiotics

Primary Driver 2: Appropriate Administration and De-escalation

Primary Driver 3: Data Monitoring, Transparency, and Stewardship Infrastructure

Antibiotic Stewardship Measurement Framework

Keys for Success, Getting Started

Tools

All Clinicians Should...

Evidence to Support Stewardship

Get Smart Week

Learn from others

[Get Smart for Healthcare > Implementing and Improving Stewardship Efforts](#)

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## Antibiotic Stewardship Drivers and Change Package

@Antibiotic Stewardship Drivers and Change Package is prepared by the Institute for Healthcare Improvement (IHI) and the Centers for Disease Control and Prevention (CDC)



**UPDATED July 2012** — Based on initial testing/experience across 8 pilot testing hospitals Sept 2011 – June 2012)

A conceptual framework and driver diagram to describe highly leveraged system components for improving antibiotic utilization with a robust change package

[Download the Driver and Change Package](#) [PDF - 217 KB]

### Table of Contents

- Introduction
- Overarching Driver: Leadership and Culture
- Primary Driver 1: Timely and Appropriate Initiation of Antibiotics
- Primary Driver 2: Appropriate Administration and De-escalation
- Primary Driver 3: Data Monitoring, Transparency, and Stewardship Infrastructure

### Piloting Project Team

Ed Septimus, MD, FIDSA, FSHEA, FACP, IHI Faculty Chair  
Arjun Srinivasan, MD, FSHEA, IHI Faculty  
Scott Flanders, MD, IHI Faculty  
Don Goldmann, MD, Senior Vice President, IHI  
Lloyd Provost, Improvement Advisor  
Diane Jacobsen, MPH, CPHQ, Director, IHI  
Betty Amoah, MSW, Project Manager, IHI  
Abigail Zier, Research Associate, IHI

## Getsmart for Healthcare - Widgets



# Review of Objectives

- ❑ Learn what is a Driver Diagram
- ❑ Identify drivers and change ideas for antibiotic stewardship
- ❑ Discuss examples of successful antibiotic stewardship interventions in rural settings

# Essential Elements for Strategic Improvement

**Will**

**Ideas**

**Execution**

# Thank you!

**Loria Pollack, MD, MPH**

CDC/Division of Healthcare Quality and Promotion

Email: [lop5@cdc.gov](mailto:lop5@cdc.gov)

Phone: (404) 639-1154

**For more information please contact Centers for Disease Control and Prevention**

1600 Clifton Road NE, Atlanta, GA 30333

Telephone, 1-800-CDC-INFO (232-4636)/TTY: 1-888-232-6348

E-mail: [cdcinfo@cdc.gov](mailto:cdcinfo@cdc.gov) Web: [www.cdc.gov](http://www.cdc.gov)

The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.

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Division of Healthcare Quality Promotion

