



North Dakota
WIC

Food Delivery

Section

VENDOR

Subject

CLAIMS PROCEDURES

SUMMARY

Vendor violations that affect payment during compliance buys, receipt reviews, or other investigations, are subject to delayed payment or establishment of claims. The system of reviewing checks and receipts is important to ensure compliance with applicable price limitations and to detect questionable checks, suspected overcharges, and other errors. The State or Local agency must take follow-up action within 120 days of detecting any questionable vouchers and implement procedures to reduce the number of errors when possible.

ESTABLISHING A CLAIM

The vendor has 60 days from the first date of issue to get the check/CVV to the bank. If the voucher is submitted after 60 days, the voucher will be rejected by the Bank of North Dakota.

For a check/CVV containing an error, the State may delay payment or establish a claim for the full purchase price of the check that contained the error.

The State must deny payment or initiate claims collection action within 90 days of either the date of detection of vendor violation or the completion of the review or investigation giving rise to the claim.

OPPORTUNITY TO JUSTIFY

When an error is made on the check, the State must give the vendor the opportunity to justify or correct the error. If the state is satisfied with the justification or correction, payment should be provided and the claim adjusted accordingly.

With justification and documentation, the State agency may pay vendors for checks/CVV's redeemed after the specified period. If over \$500, it must be approved by the Regional Office.