

Case Management Back-up Teams

Case management back-up teams were created for case managers to have coverage in their areas in the event of their absence. Please use the following steps to activate a team member:

1. Contact the case manager you want to cover your area to ensure they are available.
2. Leave the contact information of the individual covering your area with your health unit or agency.
3. You may leave the contact information of the individual covering your area on your email and/or voice mail.
4. Contact the covering case manager as soon as you return to go over issues that occurred in your absence.
5. Covering case managers should only handle situations that need assistance right away. Reenrollments, recertifications and most bills can wait until the case manager has returned. Assess the situation and if more guidance is needed contact the state RW Program staff.
6. Make your health unit or agency aware of this plan in the event of absences out of your control. In this case, your agency can make arrangements with the covering case manager.

1. Barbara Andrist – UMDHU – Crosby
2. Evonne Hickok – UMDHU – Williston
3. Debbie Lund – UMDHU – Stanley
4. Wanda Siroshon – Community Action – Williston

1. Lacey McNichols – FDHU – Minot
2. Connie Bounting – Community Action – Minot
3. Debbie Jeanotte – Minne Tohe – New Town

1. Shelly Scholand – Community Action – Grand Forks
2. Twyla Streibel – GFPH – Grand Forks
3. Karen Halle – Lake Region District Health Unit – Devils Lake

1. Kristi Lee-Weyrauch – FCPH – Fargo
2. Sarah Kemp-Johnson – Community Action – Fargo
3. Ashley Reinke – Community Action – Fargo
4. Jean Smith – Richland County Health Department – Wahpeton

1. Jodi Wolf – BBPH – Bismarck
2. Jessica Mann – BBPH – Bismarck
3. Denise Cochran – Custer Health – Mandan
4. JoElle Thomas – CVHU – Jamestown

1. Jodi Olson – SWDHU – Mott
2. Lori Faulhaber – SWDHU – Dickinson
3. Carrie Decker – Community Action – Dickinson