NORTH DAKOTA DEPARTMENT of HEALTH

Business Plan: 2011–2015

Achieve Strategic Outcomes Using All Available Resources

August 13, 2010

Increase Ability To Meet Department Mission

- Conduct Department Strategic and Business Planning
- Align Decisions with Department Strategic Plan
- Increase Programmatic Effectiveness
- Position the Department as an Expert Resource on Public Health Issues

Strengthen Statewide Infrastructure

- Define and Assess the Key Dimensions of Current Infrastructure
- Determine Infrastructure Necessary To Meet Goals
- Promote Sustainable, Effective Local Service-Delivery Capability
- Engage in Public Health Workforce Education and Development

Secure Needed Resources

- Identify Needed Resources To Address Priority Objectives
- Shift Subsidized Activities to Fee-Based Funding Where Appropriate
- Seek Additional Private, State And Federal Resources for Priority Objectives
- Participate in National Organizations That Influence Funding

Increase Organizational Effectiveness

- Identify Organizational Strengths and Areas To Improve
- Align Organizational Behavior With Organizational Values
- Strengthen Customer-Focused Service
- Recruit, Develop and Retain Quality Staff To Meet Current and Future Demands
- Strengthen Internal Communication and Collaboration
- Provide Efficient Critical Support Services
- Expand Use of Technology To Improve Efficiency
- Improve Employee Health and Wellness